



Ending Homelessness through Shared Responsibility

“Collaboration is a social imperative. Without it, we can’t get extraordinary things done.”

-Partnering: The New Face of Leadership

Homelessness should be rare, brief and non-reoccurring even in California. And the North Orange County Public Safety Task Force is achieving results in that direction regionally across 10 cities.

HOW?

An evidence-based, data-driven and replicable model: Underpinned by the principles of collective impact with the Task Force as the **backbone organization** that galvanizes the community:

- The common agenda of the community is to end street homelessness with shared performance metrics on new homeless neighbors and street exits in the region.
- These metrics and information on the service work performed are collected by all key players and shared using a common communication and data platform that enables continuous communication

KEY ELEMENTS OF A REGIONAL MODEL

1. **Local/Regional Community.** Human and data-driven integration of key local community member in a single effort to connect homeless neighbors to the systems of care. Integration of key local community members-law enforcement, city staff, parks and libraries, fire, code enforcement, faith community, non-profit organizations, county mental health, health care system, businesses, advocates-in a single effort to connect homeless neighbors to system of care.
2. **Outreach Balance.** Careful balance of compassionate outreach (service agencies) to homeless neighbors and fair enforcement (law enforcement) of applicable laws.
3. **Technology.** Proprietary technology tools (integrated, multi-agency database) to create a census of homeless neighbors (reduction list), integrate outreach and case management efforts and measure results.
4. **Backbone Organization.** The Task Force provides the leadership and support to facilitate coordination and collaboration among the key players.

The pain of homelessness is felt locally, as cities look to counties, counties look to states and states look to the federal government for solutions. For the first time, cities in the Task Force have direct access to a coordinated response to address and resolve local pain.

REGIONAL RESULTS: July 1, 2019 to December 2019

- Census by name registry of 1, 375 unsheltered homeless in region
- 373 street exits (28% reduction of registry)
 - 317 street exits are at temporary shelter/housing destinations
 - 42 street exits are at permanent housing destinations
 - 7 are deceased (HUD requires these to be counted as street exits)
- 581 clients are engaged for case management and are working towards housing plans

HUMAN AND DATA-DRIVEN: First-of-its-kind service in California

Technology company and service agencies have teamed to provide the Task Force with a comprehensive outreach services by a custom collaborative software suite and mobile platform shared by the community. Leveraged expertise of a combined team of 63 seasoned professionals in homeless services (street outreach, case managers, housing navigators, etc.) and software development (computer engineers, data analysts and product development) which provides direct homeless services linked with the technology tools to accomplish lasting solutions to homelessness.